



**miskanawah**  
empowerment • strength • family

## YOUTH SUPPORT WORKER

<b>Location:</b>	2716 Sunridge Way NE
<b>Position Type:</b>	Full-time; Hourly
<b>Hours:</b>	37.5 hours/week (evenings and weekends)
<b>Program:</b>	Diamond Willow Youth Lodge

### Position Summary:

Diamond Willow Youth Lodge is a gathering place for Indigenous youth in Calgary. Workers will deliver culturally appropriate programming to youth ages 12 through 30 to build social connections, life skills, and positive cultural and self-identity. We seek to deepen youths' experience of Indigenous cultures, provide support for educational and vocational planning, and make referrals to other programs at Miskanawah, and in Calgary, for needs which present barriers to youth in full participation in society.

The Youth Support Worker, under the direction of the Diamond Willow Youth Lodge Team Lead, will primarily be responsible to act as an advocate for client groups within the community. This position will collaborate with members of an interdisciplinary team to plan, implement, coordinate, and evaluate client care and support in consultation with individuals and their families. This role will also respect and protect the rights of clients.

### Responsibilities:

- Maintain a high level of cultural sensitivity
- Provide a safe, nurturing environment for youths
- Promote the integration and acceptance of youth in the community
- Promote and encourage each individual to maintain an optimum level of health, well-being, and self-esteem
- Plan, develop, implement, coordinate, and evaluate the delivery of support services to youths
- Maintain sustainable working relationships with community agencies, schools, law enforcement, and courts
- Direct individuals and families to available social services and resources within the community to assist with the resolution of social and personal problems



**miskanawah**

empowerment • strength • family

- Attend workshops, career development, and continuing education opportunities to maintain current working knowledge of issues that affect youths and their families
- Collaborate with members of a team to plan, implement, coordinate, and evaluate client care and support
- Respect and protect the rights of clients, including but not limited to their right to independence, autonomy, and self-determination; their right to choose and practice individual values, beliefs, religion, and culture; and their right to privacy and dignity
- Encourage open communication among clients when discussing issues, problems, or concerns
- Ensure commitment to quality, client safety, and risk management initiatives
- Demonstrate cooperation among other staff members in order to ensure efficiency of care and support for youth

#### **Skills and experiences:**

- Ability to respond quickly in a dynamic and changing environment
- Ability to respond quickly in a dynamic and changing environment
- Ability to remain calm and poised in urgent situations
- Ability to prioritize and manage conflicting demands
- Ability to effectively communicate both verbally and in writing
- Ability to effectively interact and relate to children and youth in a developmentally appropriate manner
- Ability to deal with people sensitively, tactfully, diplomatically, and professionally at all times
- Ability to deal pleasantly and effectively with a wide range of people of different ages and cultures, in potentially volatile and emotionally charged situations
- Ability to make decisions in complex situations that could be immediately dangerous to health and safety
- Ability to work individually as well as part of a team

#### **Requirements:**

- Degree or diploma in a related field
- Three years of experience in a youth-related social services position
- Criminal Record Check with Vulnerable sector
- Child Intervention Check
- Ability to maintain positive professional boundaries without imposing personal judgments and expectations on families and clients
- Demonstrated time management skills
- High level of integrity and work ethic



**miskanawah**  
empowerment • strength • family

- Strong sense of ethics and the ability to handle sensitive or private information with tact and discretion
- Valid first aid or CPR certification

We offer the opportunity to be part of a creative and positive work environment, a competitive salary, supports for professional development, opportunity for advancement, and the chance to be part of a team that supports children, youth and families to thrive within a culturally responsive community.

Please submit a cover letter and resume to [careers@miskanawah.ca](mailto:careers@miskanawah.ca) and reference "DWYL Youth Support Worker" in the subject line. We thank all applicants, however, only those selected for interview will be contacted.